

# ANNUAL REPORT FY 19-20

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Dear Friends,

How do we even begin to talk about 2020?

In our 44th year of service to victims and survivors of Intimate Partner Violence (IPV), we learned truly what it means to be flexible and resilient. Founded in 1976 by a group of Tri-City women, SAVE started as a 6-bed shelter and has grown to 9 programs with 24 dedicated staff providing a full spectrum of emergency and ongoing supportive services. We've grown from a small grassroots group to an organization serving hundreds of survivors in our community. We couldn't have done it without the tremendous support from community partners like you.

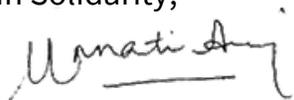
During the Fiscal Year 2019/2020, SAVE provided survivor-centered care to more than 1,500 clients and their dependents. This includes 1646 calls to our 24/7 crisis hotline, 7206 bednights in our safe house and motels and 180 support group sessions.

In March we shifted our programs in response to the COVID-19 pandemic. The shelter in place requirement resulted in the temporary closure of our Empowerment Center. Our staff moved swiftly to provide services remotely. We continued to offer crisis counseling, mental health care, education, and case management over the phone or using virtual platforms. Our safe house staff continued to work onsite with reduced occupancy to allow for appropriate distancing and allow families to quarantine if needed. To ensure no one was made to stay in an abusive relationship due to COVID, we placed families in motels and provided the same services to them at the motel that they would have received in the safe house.

Evidence of the challenges brought on by COVID can be seen throughout our programs. Since March 2020, nearly 50% of our housing clients lost employment income for at least three months, and SAVE stepped in with increased rental assistance to help our clients keep their housing. As shelter across Alameda County and the Bay Area became more difficult to obtain, we expanded our capacity to move families into motels, increasing our motel costs by 400%. Even in the most challenging of times, SAVE stood firm and continued to work towards our mission of helping individuals and families break the cycle of intimate partner violence and build healthier lives.

We are grateful for your support. Your generosity allows us to meet these challenging moments--now and in the future. SAVE's extraordinary staff and volunteers stand on the frontlines of the intimate partner violence epidemic, and we are able to do this work thanks to our wonderful donors, funders, and our board of directors, who continue to champion the work. From all of us, thank you.

In Solidarity,



Unnati Amin  
SAVE Board Chair



Jennifer Dow-Rowell, MBA, CFRE  
SAVE Executive Director



## OUR PROGRAMS HELP THE COMMUNITY



### 24-Hour Crisis Line

The crisis line is often the first step victims take to get help. Trained staff and volunteers provide crisis intervention, access to shelter, emergency transportation, and referrals around the clock. In FY 19/20 SAVE responded to **1,709 calls**.



### 25-Bed Safe House

SAVE's confidential safe house offers residents a range of supportive services, living necessities, and a healing environment. SAVE provided shelter to **92 women and children** last year.



### DV Housing First Program

SAVE's Housing First Program provided **80 families (190 individuals)** with rent subsidies and ongoing case management.



### **Counseling Services**

Psychotherapy services are provided to individuals, families, and groups who have been impacted by intimate partner violence, free of charge. In FY 19/20, **85 survivors** received individual therapy, and **132 survivors** attended group therapy. A total of **1,017 counseling sessions** were provided.



### **Youth Services Program**

Our Youth Services Team provides crisis support and long-term support for young and adolescent survivors of dating violence and their family members. We also provide prevention education through multi-day curricula and moderate a youth empowerment group, Team Stronger Than You Think. Consultation and training services for schools, organizations, and similar programs are available at no cost. Our “Loves Me, Loves Me Not” curriculum and other presentations were presented to **3,342 youth** in FY 19/20.



### **40-Hour Training and Volunteer Program**

SAVE’s 40-hour Domestic Violence Counselor Training was completed by **17 community members**, some of whom are now providing critical support to clients on our hotline, in our safe house, and at our Empowerment Center. They contributed **1,687 hours of service** in FY 19/20. Other volunteers support our operations by providing administrative assistance, helping with events, community outreach, and fundraising.



### **Community Oriented Prevention Service Program (COPS)**

Our COPS program, based in five local police departments, provides essential crisis intervention services to survivors assisted by police. Advocates work closely with survivors to ensure they understand their rights and options in the criminal justice system. COPS services were provided to **498 survivors** in FY 19/20. Our advocates also accompanied **40 survivors** to court and assisted **65 survivors** to complete temporary restraining orders.



### **Empowerment Center**

The Empowerment Center is a vital community resource for individuals experiencing intimate partner violence. Survivors receive crisis and long-term case management support to achieve safety and stability. In FY 19/20 we assisted **487 survivors** at the Empowerment Center.

# SAFE HOUSE



In a confidential location, our safe house offers families fleeing abuse case management, peer counseling, therapy, children's services, access to food, clothing, and other basic needs. This program helps individuals and families heal and move toward safe and independent lives. Case managers work diligently with clients to ensure they have longer-term housing after their stay with us concludes. SAVE provided safe housing to **92 women and children** in FY 19/20.

# CLINICAL PROGRAMS



SAVE's psychotherapy program is provided to individuals of all ages, families, couples, and groups at both our Safe House and Empowerment Center. SAVE clinicians receive ongoing training and supervision in survivor-centered service. Treatment goals are tailored to each survivor, and SAVE has developed groups to meet our survivors' emerging needs. In FY 19/20 our clinicians provided individual therapy sessions to **85 survivors**, and **132 survivors** attended our counseling group sessions.

# Impact of Your Support in FY 19/20



**92**  
survivors  
safely housed

## 24-Hour Crisis Line

**1,709**

calls answered by trained domestic violence advocates.

## COPS Program

**498**

survivors received crisis support in local police departments.

## Counseling Program

**1,017**

individuals, family, and group sessions were provided.

## Case Management

**1,381**

sessions provided support and resources to 206 survivors.

## Community Oriented Prevention Services



## Long-Term Housing

**80 = 190**

families individuals received extended housing support.

## Counseling Services

**85 & 132**

survivors received individual therapy

survivors received group therapy

## Youth Services Program



**3,342**

youth were reached through SAVE's Love Me, Loves Me Not relationships and other curriculum.

**19**

STYT (Stronger Than You Think) youth leaders engaged in community outreach.

**17**

advocates completed the DV Counselor training

**65**

survivors obtained Restraining Order assistance

**1,000**

callers to the 24-hour crisis line

**487**

survivors served in the Empowerment Center

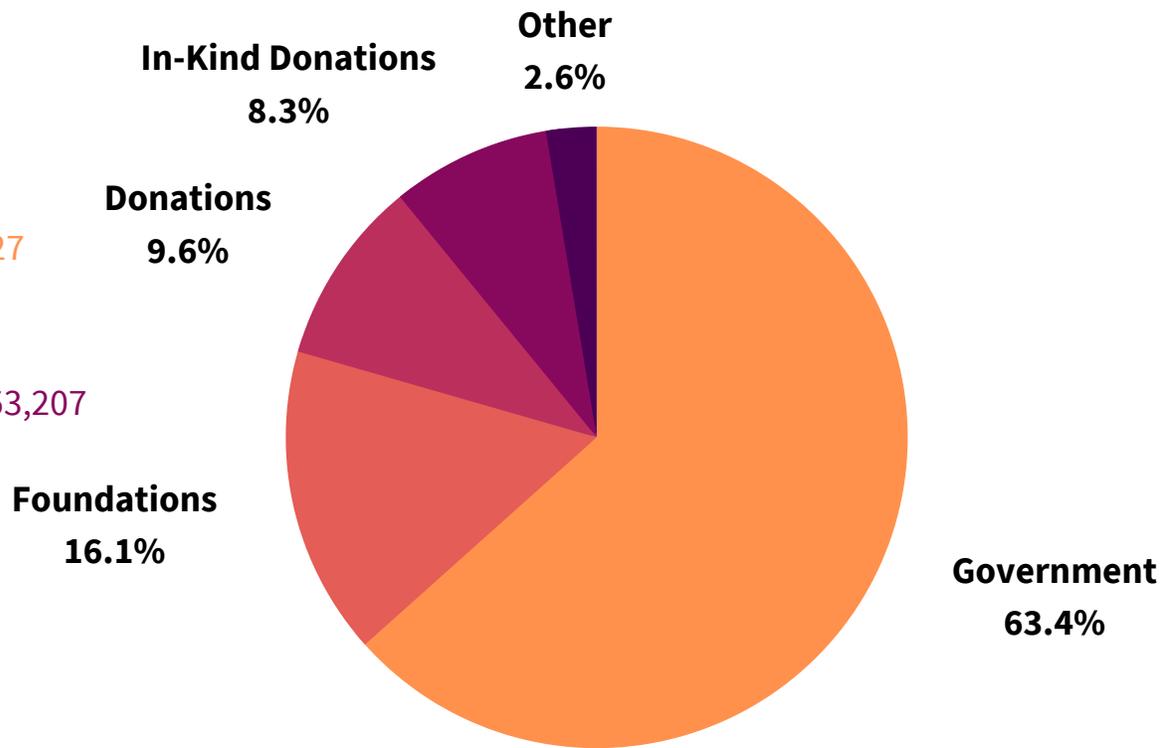
**40**

court accompaniments

# FINANCIALS

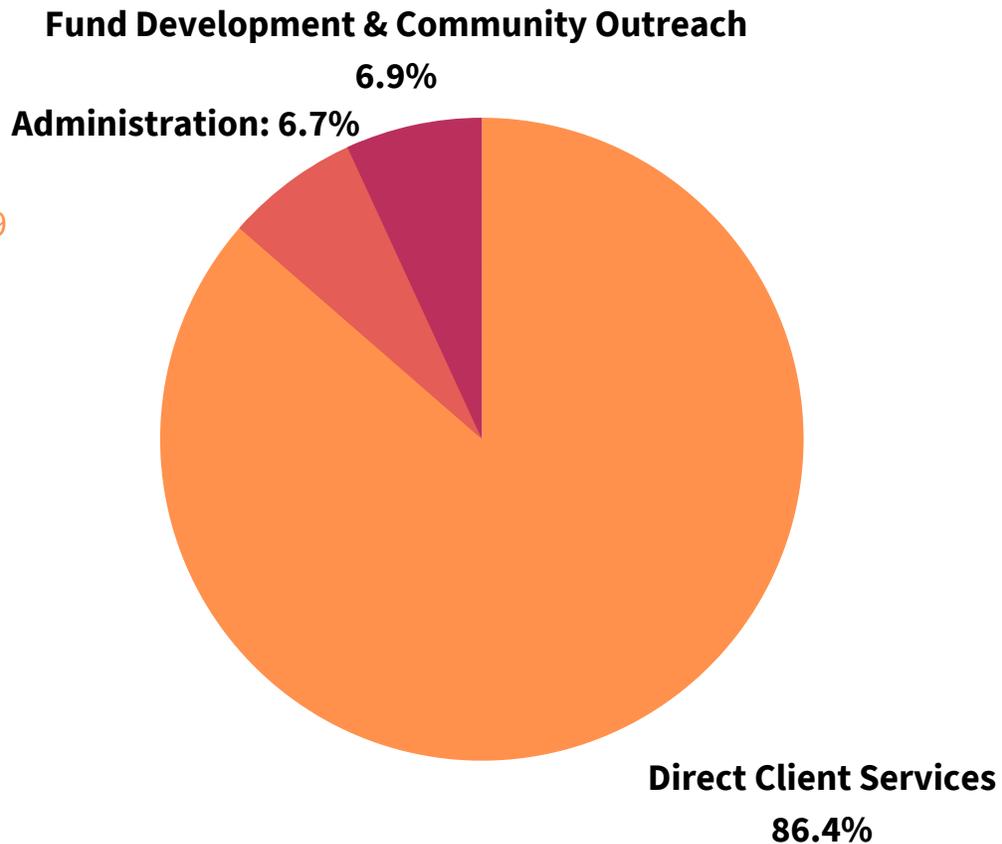
## FUNDING

**Government:** \$1,936,427  
**Foundations:** \$491,103  
**Donations:** \$294,261  
**In-Kind Donations:** \$253,207  
**Other:** \$80,063  
**Total:** \$3,055,061



## EXPENSES

**Direct Client Services:** \$2,447,229  
**Administration:** \$190,582  
**Fund Development & Community Outreach:** \$194,486  
**Total:** \$2,832,297



# DONOR CIRCLES

Our donors make SAVE's Programs and Services possible, many of whom have supported us for numerous years. Without your contributions, we would not be able to empower, sustain, inform, and uplift the brave survivors we serve every day.

Thank you for being a part of our support community!

## **Our Donor Circles include:**

- \$25-\$249	Associates Circle
- \$250-\$499	Directors Circle
- \$500-\$999	Presidents Circle
- \$1000-\$5000	Founders Circle
->\$5K	Investors Circle

For the complete donor recognition, please visit [www.save-dv.org/annualreport2019](http://www.save-dv.org/annualreport2019)